

Technology Support Services Committee Minutes for December 13, 2006

In Attendance: Dave T., Mike S., Gerald, Jon, Gordon H., Jay, JoAnn, Brian, Ted, Azucena, Adam, Scott, Alan, Robert, Brett, Trevor, Ben,

Follow-Up Assignments

	Action Item	Comments	Owner	Assigned	Projected	Completed
1	Windows Vista Server	Set up server.	JoAnn & Dave	12-13-06	01-11-07	

New Agenda Items

	Action Item	Comments	Owner	Assigned	Projected	Completed
1	Windows Vista	The most important thing about this is that it is a new form of licensing; you need to log on to a server to get licensed. We need a server set up within the next 30 days. We own the business part of Windows Vista. Before we go to Vista we need to have the firewall issue solved.	JoAnn Dave T	12-13-06	01-11-07	
2	Clean Access – New Client	Monday night at 5:00 Clean Access will be upgraded. They have a 3 hour window. It should take away some of the current problems we are currently experiencing. When the user logs in after this it should not affect them. The users will be made aware through an email.	Mike			
3	Christmas Outages	<ol style="list-style-type: none"> 1. One of the main outages will be done Thursday, the 21st. They will be upgrading fiber channel switches between 9:00 & 12:00 am. This will effect the sans. 2. Friday there will be an upgrade to live chat, 	Dave			

	Action Item	Comments	Owner	Assigned	Projected	Completed
		<p>there will be a DNS change also.</p> <p>3. Banner will be upgraded to 7.4 also.</p> <p>4. GroupWise will be upgraded to daylight saving time also.</p>				
4	Duplicator	JoAnn has ordered the duplicator anyone who would like to use it is welcome too.	JoAnn			

Sub Committee Reports

1. **Hardware Standards – Gordon Campbell**, Gorgon Hayden said that Gordon Campbell called everyone on the committee about some changes that Kevin Young would like, the committee decided not to change the standards at this time.
2. **Computer Labs – Darel Hawkins**, The student directory space limit is now at 100 meg. They will start the creation of the spring accounts next week and should be done before Christmas break.
3. **ZEN - Brian Peterson**, Working with Purchasing to get them set up to use ZEN in a different manner.
4. **Software Committee – JoAnn Innes**, Micrograde 6.1.3 is now available, there are 22 licenses left on campus. She has the disk in her office, if you would like her to make you a copy let her know. If any faculty uses web grade, they will need to have Micrograde 6.1.3 by January 1, 2006 for it to work. Office 2007 is also avail now; it is very different from what the users are use to. So let's try it in our area first. Coral is free to everyone now, including home use, you can get the CD's from JoAnn. They need to get ISO up on the tech server; this will save the helpdesk a lot of time. Along with Demon tools. Helpdesk will send ISO out through ZEN to all of the desktops. Windows vista is available now in the helpdesk, they have burned a DVD and 4 CD's for your use. Magic will be upgraded to version 9 sometime soon. As part of that upgrade we will bring a consultant on campus to see what we are not fully utilizing. There might be a test system set up.

Next Meeting: February 14, 2007 in BA014